



Welcome to Dreams Resort Hotel & Aqua Park All-Inclusive Program

All Inclusive Privileges & Bracelet	<p>With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. The bracelet has to be worn the whole stay and to be shown if requested. The all-inclusive program starts from 10:00am Until 00:00 midnight. No alcoholic drinks are served between 06.00am - 10.00am. Alcoholic drinks are served for adult only (18+). Wine is served only in the restaurant.</p> <p>All Restaurants and all indoor bars are non smoking. The official check-in time is 14:00; the check-out time is 12.00noon.</p> <p><u>Please do not pay cash in our F&B outlets, but upon check-out at the Reception.</u></p>
(Main Restaurant)	<p>For All-Inclusive buffet style</p> <p>Breakfast from 07:00 till 10:00 (no alcoholic, soft drinks are available during breakfast)</p> <p>Lunch from 13:00 till 15:00</p> <p>Dinner from 18:00 till 20:30</p>
Aqua Bar at the Pool	<p><u>Beverage</u> from 10:00 till 17:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p>
Sun Set Snack Bar at the Beach	<p><u>Beverage</u> from 10:00 till 17:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p> <p><u>Late Breakfast</u> from 10:30 till 12:00 .by Lopyy Bar</p> <p><u>Snacks</u> from 15:00 noon till 16:00 (Food Court)</p>
Cool Bar ground floor	<p><u>Beverage</u> from 18:00 till 00:00midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p>
Day & Night Lobby Bar at the lobby area	<p><u>Beverage</u> from 10:00 till 00:00midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p> <p>Tea time from 16:30 till 17:30</p> <p>Open 24 hrs. Please note that after midnight till 10:00am all drinks (alcoholic and non-alcoholic) are against extra charge.</p>
(Sports Bar)	<p><u>Beverage</u> from 17:00 till 00:00midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee). All against charge.</p>
Fun Pub (Disco)	<p>Free entrance from 8:00 to 12:00 Am in daily basis on the beach.</p>
Food & Beverage	<p>All above Beverages drinks are served by glass from dispensers.</p> <p>Wine is only served at the main Restaurant and Specialty Restaurant during meals time.</p> <p>For your own safety all beverages around the pool bars and the beach are served in plastic cups.</p> <p>All bottled and Cans Beverages ,bottled water, Fresh Fruits, Fresh juices, Turkish coffee Milk Shakes, and sparkling wine are available against extra charge.</p> <p>The all-inclusive items (food & drinks) to be used only in the specific places (Restaurants or bars).</p> <p>It is not recommended to take any glasses to the rooms for safety reasons.</p> <p>In case of any allergies to any of the Food or Beverages please inform the Restaurant Manager.</p>
Dress Code	<p>Please note that swim wear is not to be worn in the Lobby & Reception areas or in the Restaurants during Breakfast, lunch and dinner.</p> <p>Smart casual is recommended to be worn during the Breakfast &Lunch meals.</p> <p>Elegant wear is recommended to be worn during the Dinner meal.</p>
Reception	<p>Maintenance order, special requests in your room or any special occasions please contact the reception or dial Ext #0</p>
Sport & Leisure	<p>Daily day entertainment program with boccia, beach volleyball and aerobics.</p> <p>Kids Club & Kids playground on the beach free of charge.</p>
Towel Card / Towel Center	<p>The towel card which you have received upon check-in entitles you for one towel exchange per day. Kindly be advised to give the towel cards back upon check-out at the reception, Lost towel card or beach towel will be charged with 150 EGP.</p>
Topless	<p>It is not allowed to sunbath topless.</p>
Sunbed Reservation	<p>Kindly be informed that it is not allowed to reserve a sunbed on the beach or pool</p>
Mini-Bar	<p>Please be advised that a mini-bar is available in the room. Two small bottle of mineral water per room will be provided on daily basis free of charge.</p>



Safe Box	A digital safe available in your room free of charge. The instruction in different languages is located on the door of the safe box. Kindly keep your safe door open before you check out from the hotel. The Management of Dreams Resort Hotel & Aqua Park accepts no responsibility for valuable items left outside the safe box or in an open safe box.
Laundry	At your service against extra charge. Please use the price list and the laundry bag in your room. For more information please dial Ext. #0, (Payment at the Reception upon check-out).
Breakfast & Lunch box	Please contact your tour-leader to make an order at the reception for your excursions. It should be done at least one day before until 08.00pm. Ext. #0.
Limousine Service	Against extra charge. For the Limousine Service and Price-list, please contact the Limousine Desk at the lobby.
Clinic	The doctor is available against extra charge upon call.
Internet Service (Wi-Fi)	Free WIFI connection in the lobby area.
Room Cleaning	Room cleaning takes place on daily basis between 08:00 and 17:00. If you prefer a certain time for cleaning, please contact the Reception. Ext. #0.
Wake-up Call	Please contact the reception to order your wake-up call. Ext. #0.
Check-out time	Please let the bellman desk know when we can pick up your luggage 1 day before your check out. Please note that the latest check out time is 12.00 noon. You are kindly requested to bring back the room key card to the reception and settle your account if you have any extras to pay. Please note that we do not accept the payment with coins. If you would like to stay longer in the room (as per availability) it will be extra charge 25 USD till 15.00 and 35 USD till 18.00 . For more information please contact the Reception Ext. #0. Kindly note that lost room key card will be charged with 100 EGP.
Aqua Park	Working hours:

**Thank you for choosing Dreams Resort Hotel & Aqua Park for your holiday and
We All Wish You a Lovely stay.**